

## Piramal Enterprises Limited Conference Presentation

Off

November 2022

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#### **Disclaimer**

Except for the historical information contained herein, statements in this presentation and any subsequent discussions, which include words or phrases such as 'will', 'aim', 'will likely result', 'would', 'believe', 'may', 'expect', 'will continue', 'anticipate', 'estimate', 'intend', 'plan', 'contemplate', 'seek to', 'future', 'objective', 'goal', 'likely', 'project', 'on-course', 'should', 'potential', 'pipeline', 'guidance', 'will pursue' 'trend line' and similar expressions or variations of such expressions may constitute 'forward-looking statements'.

These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements.

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# **PEL: A Listed Diversified NBFC**

#### **PEL: At a Glance**



Presence across retail and wholesale lending, as well as fund-based platforms and investments, with assets of ~\$10bn



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#### **PEL: A Leading Listed Diversified NBFC**





#### **Q2FY23: Key Metrics**



Notes (1)Excluding equity under Pharma business (2)CMML: Corporate Mid Market Lending, included in Wholesale Assets Under Management Pre Merger : Q1FY22



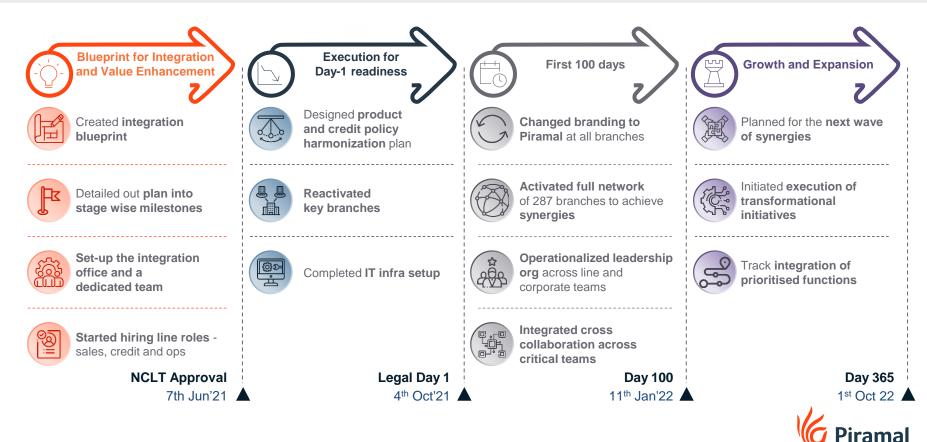
# Executing on our Strategy

#### **PEL Transformation: Embarking upon Phase 3**

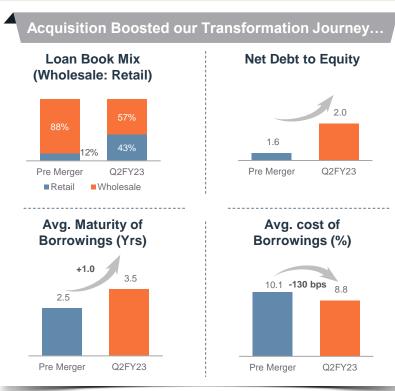
Phase 1 Phase 2 Phase 3 (Mar-19 to Jun-21) (Jun-21 to Mar-22) (Ongoing) **Strengthening and Consolidation Quantum Growth and Transition** Sustainable growth and profitability Raised capital and improved capital adequacy Significant increase in loan book size post the Scale-up the overall loan book DHFL acquisition - creating a leading HFC • Deleveraged the business and strengthened • Leverage DHFL's platform to cross-sell in India liabilities · Significantly increase retail loans share to two-third Completed DHFL acquisition and integration Increased granularity of the wholesale book Transformation from a wholesale-led to a well- Took additional provisions Balanced trade-offs between 3 diversified business key vectors of lending Capital **Retail Loan** Jun-21 Mar-22 22% <u>5,156</u> Cr 🕑 21,552 Cr 39% Book: Adequacy: Growth **Retail Share Provision:** 1.9% 5.8% 11% 36% in Loans: **Profit-**Risk ability **High Exposure** Retail ~22,000 (> >1 mn<sup>(2)</sup> NIL A/Cs<sup>(1)</sup>: **Customers:** 

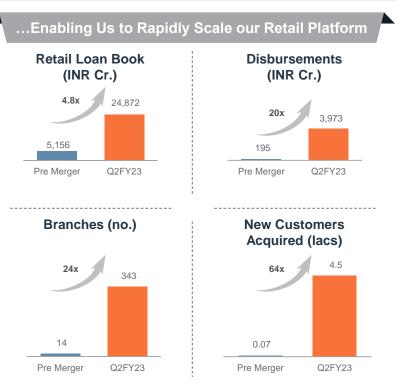


#### **Effective Project Execution Enabling Successful Integration of DHFL**



#### We Are at a One Year Post-merger Milestone

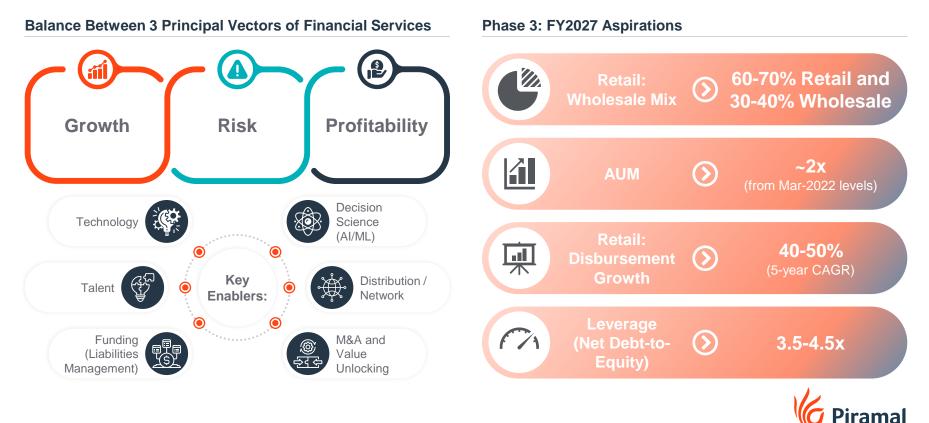






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#### **Phase 3: Sustainable Growth and Profitability**



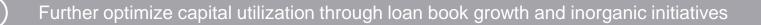
#### **Key Strategic Priorities**







Lower cost of borrowings, driven by diversification of loan book and funding sources





Maintaining adequate provision to manage future contingencies









# **Our Differentiators**

#### PEL: Platform Built on Sound Structural Pillars





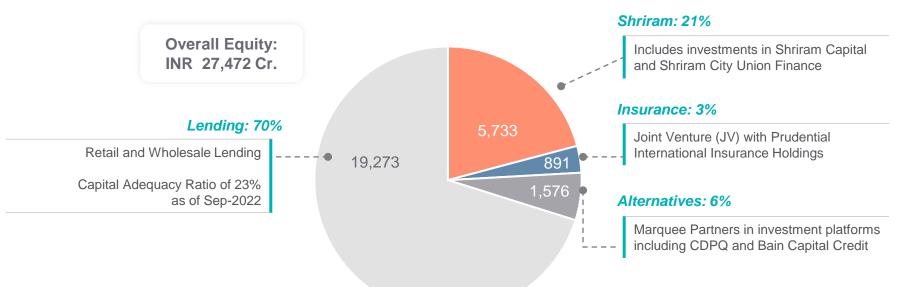
# Piramal

1. Strong Balance Sheet Creating Headroom for Organic and Inorganic Growth

### Strong Balance Sheet With Significant Headroom for Organic & Inorganic Growth

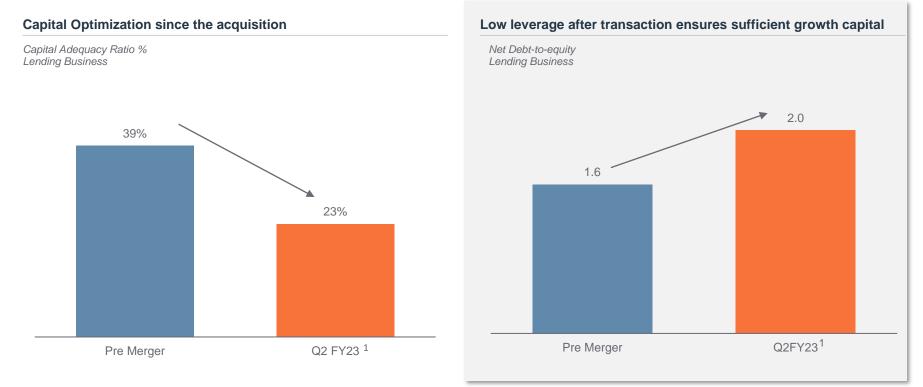
#### Overall Equity - As of Sep 30, 2022

(In INR Crores)





### Capital Optimization and Low Leverage Enabling Growth Capital

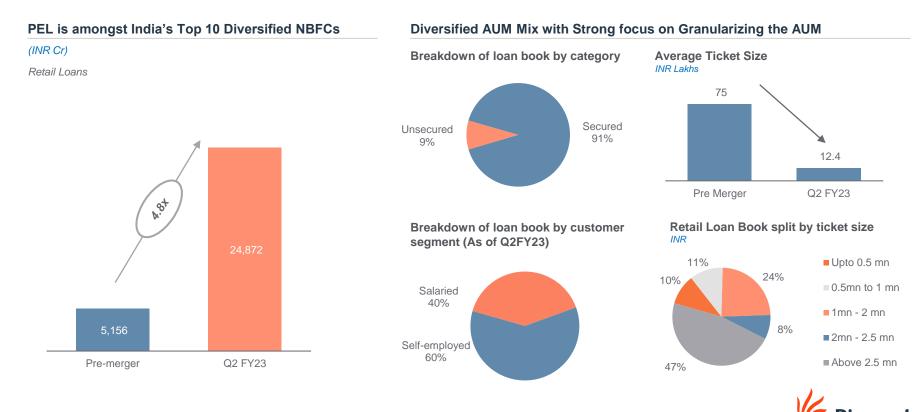






2. Large and Diversified Portfolio with Increasing Retail Orientation

#### **AUM: Sizeable Scale, Growth and Diversification**

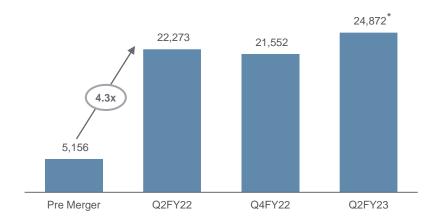


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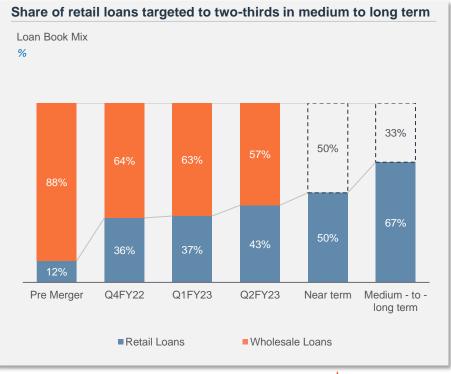
### Retail: Substantial Growth in Share of Retail, Approaching ~50% in Near Term

#### Focused on becoming more retail oriented

Retail loan book In INR Cr.



 $^{\ast}$  Note: In addition to the loan book, the business manages INR 16,611 Crores of securitized, feeearning <code>assets^1</code>

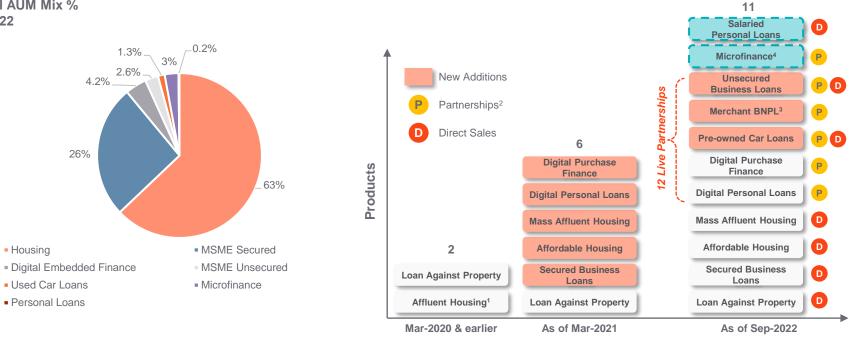




### **Products: Expanding Retail Lending Platform**

#### Healthy mix of Physical and Digital Loans





Pirama



#### Customer: Expanded Customer Franchise to 2.2 mn



Q2 FY22

Q3 FY22

Q4 FY22

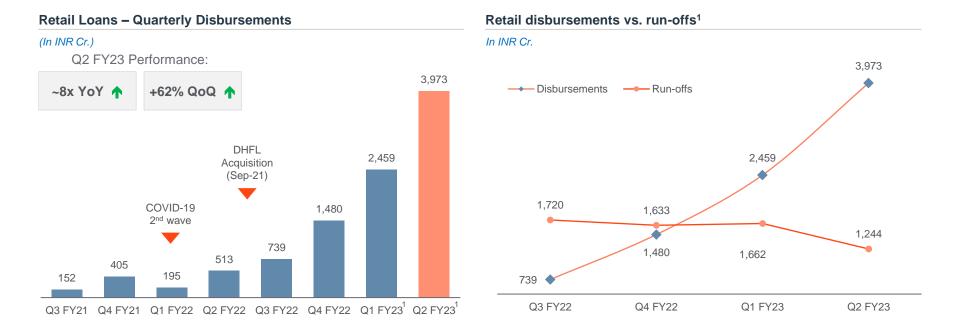
Q1 FY23

- We continue to grow our customer franchise
- Cross Sell Disbursements ~INR 945 Cr since acquisition

Piramal

Q2 FY23

#### Disbursements : Up by 8x from pre-merger levels in last 12 months



Ahead of our earlier guidance to achieve disbursements of INR 2,500-3,500 Cr. in Q3 FY23 (8x of pre-DHFL acquisition levels)



### Yields: Healthy Disbursement Mix Driving Improvement in Retail Yields

#### **Retail Disbursements Across Product Segments** Improvement in Retail Disbursement Yields %, based on value for retail loans, data pertaining to organic growth / disbursements %, for retail loans (excl. embedded finance) Embedded finance business has a higher disbursement yield Housing MSME Secured Digital Embedded Finance MSME Unsecured + Microfinance Used Car Loans Personal Loans 1% 5% 7% 12.3% 12.2% 19% 16% 11.8% 38% 57% 37% Q1 FY22 Q4 FY22 Q1 FY23 Q2 FY23 Q2 FY22 Q1 FY23 Q2 FY23

71% of value of loans originated in house; 29% by DSAs

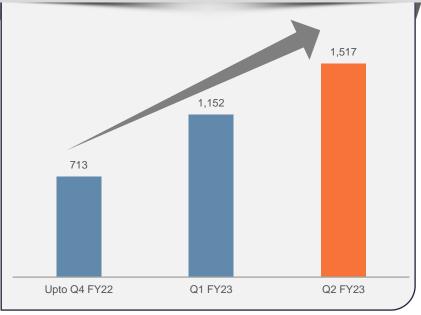


#### Recoveries: Continued Recoveries from POCI Book



#### Continue to Have Recoveries<sup>1</sup> in the POCI Book

Cumulative Recoveries from POCI Book (INR Cr.)

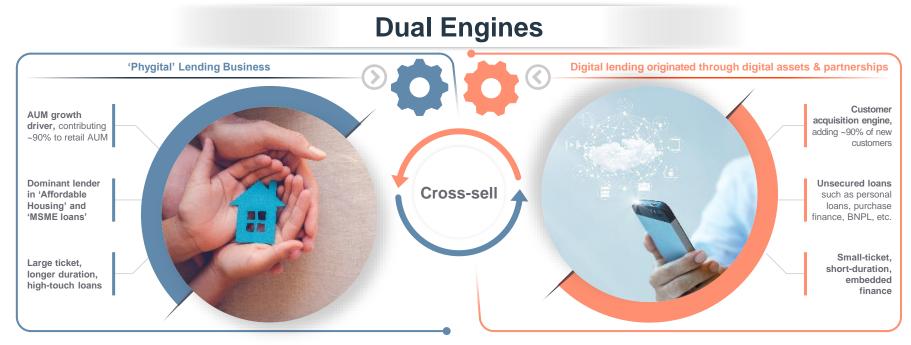






# 3. Retail: Twin Engines to Unlock Future Growth

### 3 Adopting a 'Twin Engine' Approach for Retail Business



to drive scale and customer growth



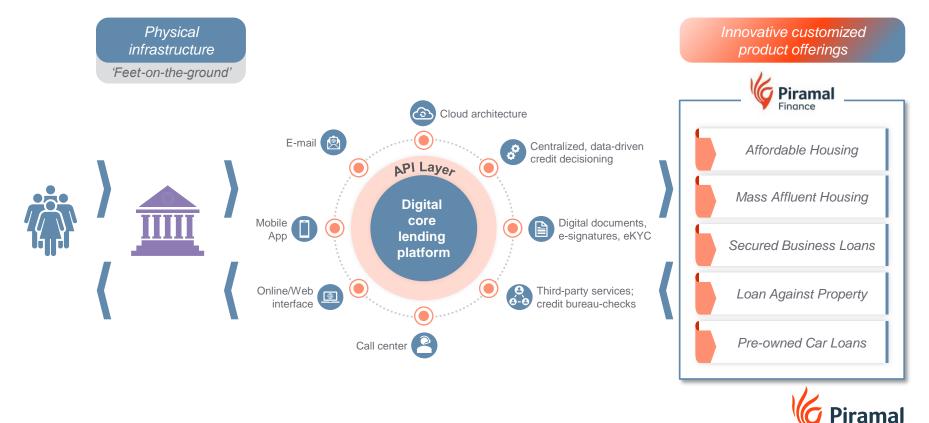
### **3** Retail Lending Platform with Multiple Products Across the Risk-Reward Spectrum

#### Expanded Our Product Offering in Q2 FY23 with the Addition of Salaried Personal Loans

Product Segmer (Retail Lending)		Products	Avg. disbursement ticket size (INR L)	Disbursement yield (%)	Share in disbursements (%)	Loan Book % (Q2FY23)
Hous	sing	Affordable Housing Mass Affluent Housing	17	10.8%	37%	63%
<u>м</u> мм	E Secured	Secured Business Loans Loan Against Property	20	12.1%	20%	26%
Micro	ofinance <sup>1 NEW</sup>	Microfinance Loans	0.3	18.6%	8%	2.8%
Perso	onal Loans <sup>NEW</sup>	Salaried Personal Loans	4.3	19.1%	1%	0.2%
Used	I Car Loans	Pre-owned Car Loans	4.9	14.8%	4%	1.3%
MSM	E Unsecured	Unsecured Business Loans Merchant BNPL	5.6	19.6%	8%	2.6%
몇 Digita	al Embedded nce	Digital Purchase Finance Digital Personal Loans	1.3	14.5%	21%	4.2%
Weig	hted Avg. / Total		12.4	12.7%	100%	100%

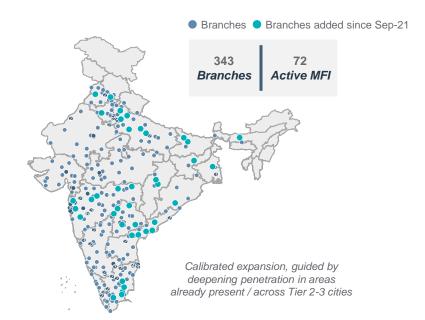


### Phygital Lending': Physically-distributed, Digitally-enabled

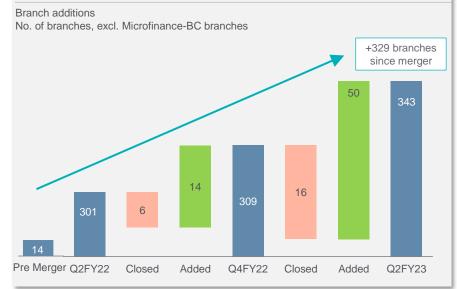


### Physical: Pan-India and Expanding Distribution Network from 14 to 343 branches

Integration with DHFL branches – plan to expand to 500-600 branches in 5 years



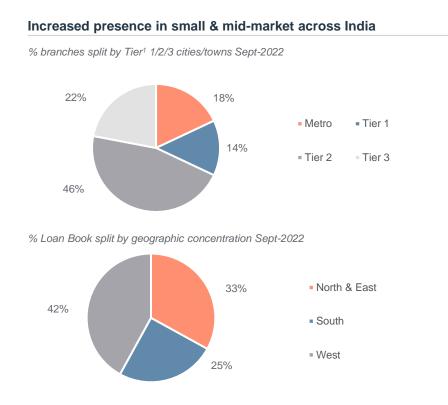
#### 50 new disbursement active branches in H1FY23

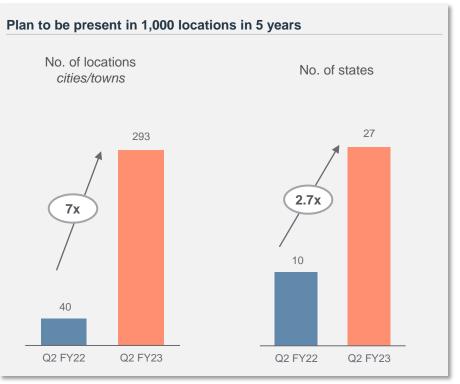


- Branches: Add 100 branches in FY2023; expand to 500-600 branches with presence in ~1,000 locations in 5 years
- Microfinance-BC branches: Activate ~100 Microfinance branches across 4-5 states in the near-to-medium term



### Physical: Strengthening Penetration in Tier 2/3 Cities and Towns







#### Physical: 100% Branches Active; 82% Activated with Multiple Products

#### Home Loans continue to do well

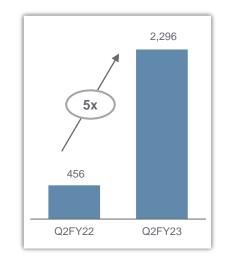
Home Loans / Loan against Property Quarterly disbursements In INR Cr.

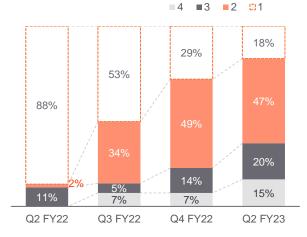
#### Branches activated with multiple products

Breakdown of branches by no. of products sold

### Resulting in disbursement growth across product lines

Other Loans Quarterly disbursements In INR Cr.







#### All DHFL branches activated; focusing on optimization and productivity



### Phygital: Customers Across Affordable Housing and MSME Segments



Small Business Owner Kirana Store' Owner In Bahadurgarh, Haryana  Required Working capital for wholesale trading in nearby localities



Small Business Owner Tailor in Meerut, Uttar Pradesh

• Required loans for renovation of shop

Cash Salaried Runs a Coaching Center In Ulhasnagar, Maharashtra

• To purchase a 1BHK in Thane



Self-employed Trader Of Plywood In Dewas , Madhya Pradesh

• To buy a plot and construct a house



Self-employed Electrical Contractor In Kannur, Kerala

• To buy a house for self occupation

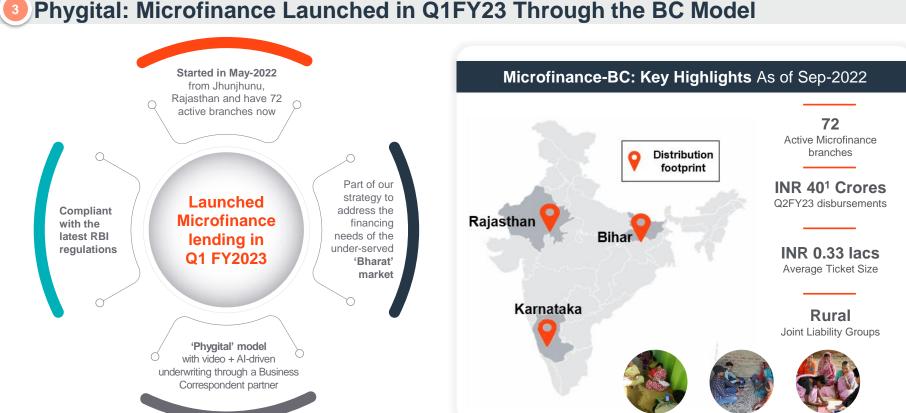


**Small Business Owner** 

Pharmacy Owner In Kanchipuram, Tamil Nadu Small business loan

Overall, a diversified customer mix with 60% Self-employed and 40% Salaried







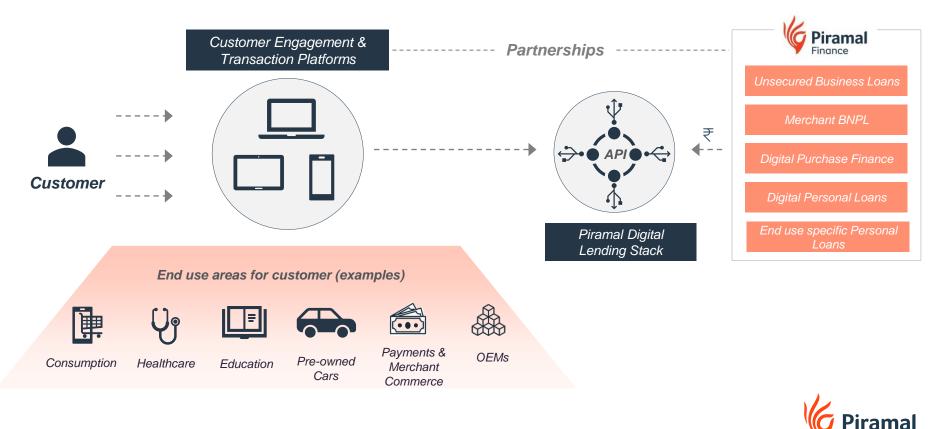
Notes: (1) Exited 'Affluent Housing' (in terms of new business) as the business pivots towards 'Affordable' and 'Mass Affluent' Housing under the new strategy (2) Launched in partnership with 35 leading FinTech and Consumer Tech firms (3) BNPL; Buy now, pay later (4) Launched Micro-finance through the Business Correspondent (BC) model in Q1 FY2023 (i.e. after Mar-2022)

### **Phygital: Salaried Personal Loans Launched in Q2FY23**



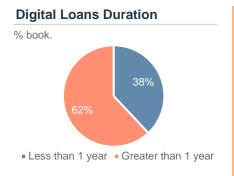


### Digital: Embedding Credit as a Microservice Into Customer Journeys



## Digital: Increasing Contribution and Catering to Customers Across End Use Areas





Key Highlights:

22 Programs launched

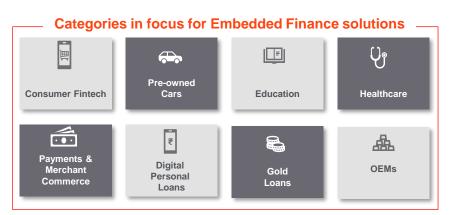
90% Share of Customers Acquired (Q2 FY23)

> 36 seconds Least Time Taken for Disbursed Loan

13,302 Pin-codes Serviced

21% Contribution to Disbursements (Q2 FY23)

> 98% Loans with Zero-manual Intervention



#### **Key Capabilities**

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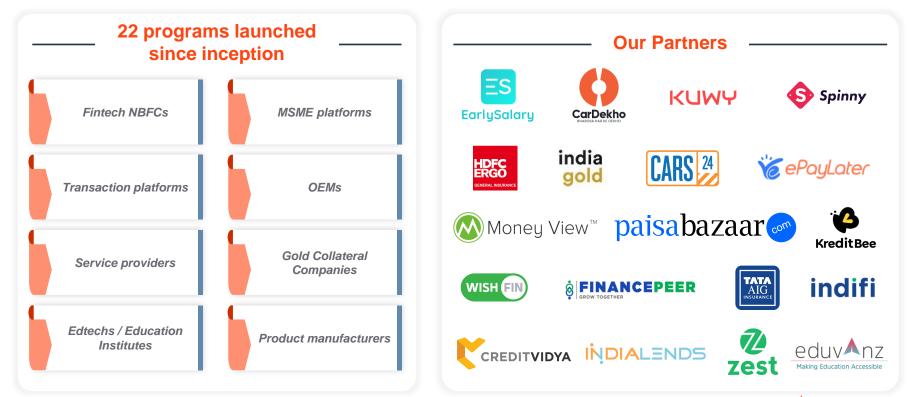
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 $\checkmark$ 

- Highly modular, in-house developed loan origination & rule engine
- Generic API stack for easy integration
- Agile squads for rapid go-to-market and scale up
- Proprietary fraud and underwriting models
- Deep in-house collections capabilities



## Digital: Scaling-up Partnerships with Marquee FinTech and Consumer Tech Firms

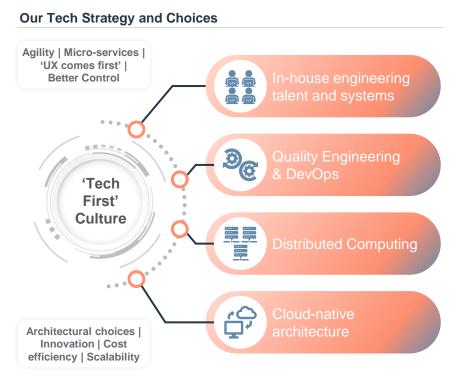






4. Leveraging cutting edge Technology and AI / ML capabilities

# Outting Edge Technology at the Core



#### Digital Assets Created / Launched During FY2022



Launched mobile apps on Android and iOS



Generic API stack for Embedded Finance partners



Platform for sales partners/DSAs to reduce TAT



KYC platform to enhance single customer journey



Credit Policy Engine to integrate new data sources



## Extensively Leveraging AI/ML capabilities

#### AI/ML: Key Aspect Every Step of the Way

Extensive use of AI/ML capabilities, Decision Sciences and automated Business Intelligence (BI) in almost every aspect to re-imagine the entire customer journey



AI/ML Risk Models for

Acquisition

Leveraging Data Science / AI in Retail Lending

AI/ML Models for NPA

Recovery



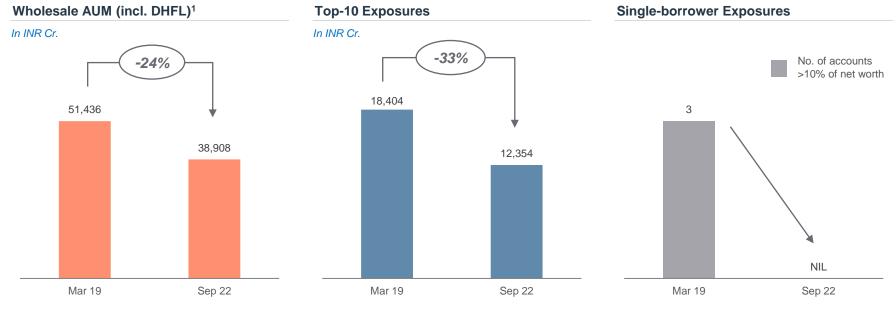
AI/ML Models for

Retention



# 5. Wholesale: De-risking, Granularizing Existing Portfolio

### Large Wholesale Lending Portfolio with Higher Granularization



- 24% reduction since Mar-2019, which includes real estate and corporate loans
- Exposure to top-10 accounts reduced 33% since Mar-2019 (by INR 6,050 Cr.)
- No account<sup>2</sup> exceeds 10% of net worth, as of Sep-2022



44 Note: (1) Includes wholesale loans acquired from DHFL acquisition (INR 1,599 Cr. as of Sep-2022), and CMML Loan book worth INR 804 Cr.; includes PEL's share in AIFs & investments (INR 5,275 Cr. as of Sep'22); (2) Net of provisioning

## Asset Classification: Wholesale Assets

otal Assets (INR Cr.)	Sep-2022	Jun-2022	Sep-2021
Stage-1	27,865	36,520	39,357
Stage-2	9,208	3,750	3,172
Stage-3	1,836	2,054	1,878
Total	38,908	42,324	44,407
otal Provisions (INR Cr.)	Sep-2022	Jun-2022	Sep-2021
Stage-1	742	876	993
Stage-2	3,001	1,638	602
Stage-3	1,366	1,193	972
Total	5,109	3,707	2,567
Asset Quality Ratios (%)	Sep-2022	Jun-2022	Sep-2021
GNPA Ratio (% of total AUM in Stage-3)	4.7%	4.9%	4.2%
NNPA Ratio	1.4%	2.2%	2.2%
Total Provisions as a % of Total AUM	13.1%	8.8%	5.8%
Total Provision as a % of GNPAs	278.3%	180.5%	136.7%
Provision Coverage Ratio – Stage 1	2.7%	2.4%	2.5%
Provision Coverage Ratio – Stage 2	33%	44%	19%
Provision Coverage Ratio - Stage 3	74%	58%	52%

**5%** 

Wholesale AUM reduced 13% in 12 months



INR 5,888 Cr Assets moved from Stage 1 to Stage 2 largely completing asset recognition cycle



Well provided for Stage 2, Stage 3 assets



With increased focus on recoveries/monetization, Wholesale book will moderate in the short term



### Composition of Stage 1 Wholesale Book

Sector Composition<sup>1</sup> – Over 90% of the stage 1 wholesale book into Real Estate lending; largely excludes promoter holdco corporate lending



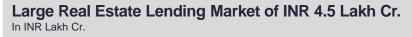
Granularity<sup>1</sup> – 66% of the number of loans are below INR 200 Crore

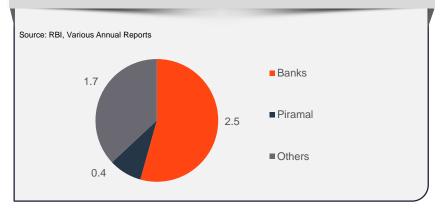




6. Rebuilding high quality Wholesale book, capitalizing on the market gap

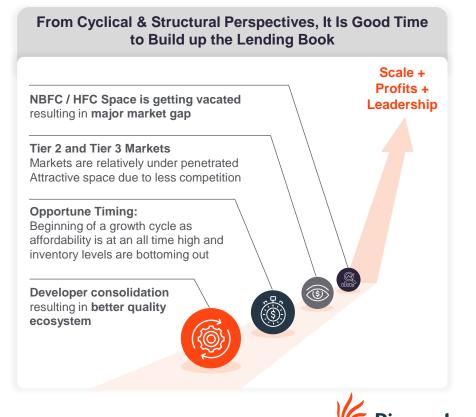
## Well Positioned to Leverage the Real Estate Industry Tailwinds & Low Penetration





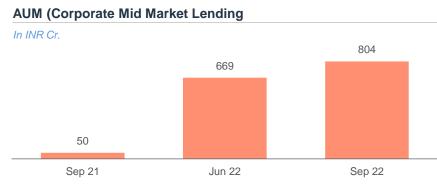
#### Progressing to Rebuild Our Real Estate Developer Financing Book

- Deals under execution worth over INR 1,000 Cr
- Granular and Diversified Real Estate Developer Financing Book
- To build exposure in select markets across Tier 1, 2, and 3 cities
- Best in class governance and risk management

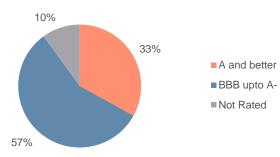


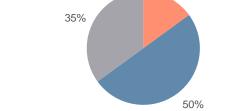
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### De-risking Through Granular and Cashflow Backed Corporate Mid-Market Lending



#### AUM (Corporate Mid Market Lending

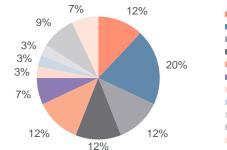




#### **By Industry**

**By Original Tenor** 

As of Sep-2022



15%

NBFC
NBFC - MFI
Cement
Shipping
Power
Pharma
IT
Renewable Energy
E mobility
Textile
Healthcare

5-7 years
 2-5 years
 <2 years</li>



Risk Management, Governance, and Internal Controls

#### **Wholesale Lending**



by adopting a calibrated approach, with focus on cash flow-backed lending





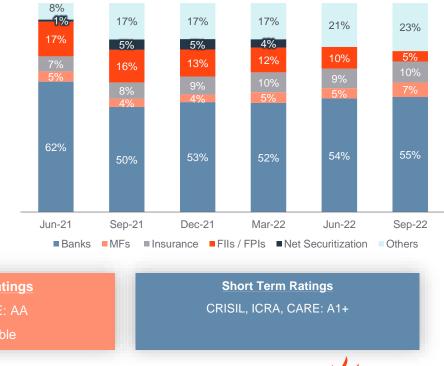
7. Diversified Borrowing Mix with Stable & Long-term Funding

# **Diversifying The Borrowing Mix**

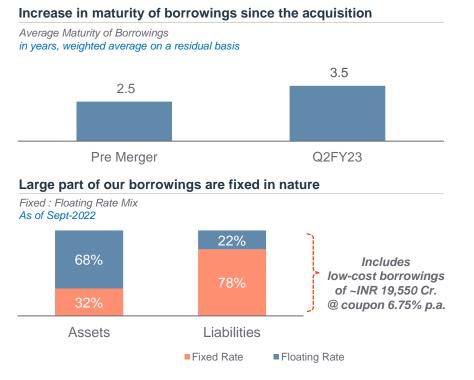


#### Breakdown of Borrowing Mix by Type of Instruments

Breakdown of Borrowing Mix by Type of Lender1



## Robust Liability Management with Higher Proportion of Long-term Borrowings



#### Borrowing cost dropped over last one year Average Cost of Borrowings In %, for PEL 10.9% 10.1% 9.5% 9.2% 9.1% 8.8% 8.8% Q4 Q1 Q2 Q3 Q4 Q1 Q2 **FY21** FY22 FY22 FY22 FY22 FY23 FY23





#### ALM Profile - As on Sep 30, 2022 (1)

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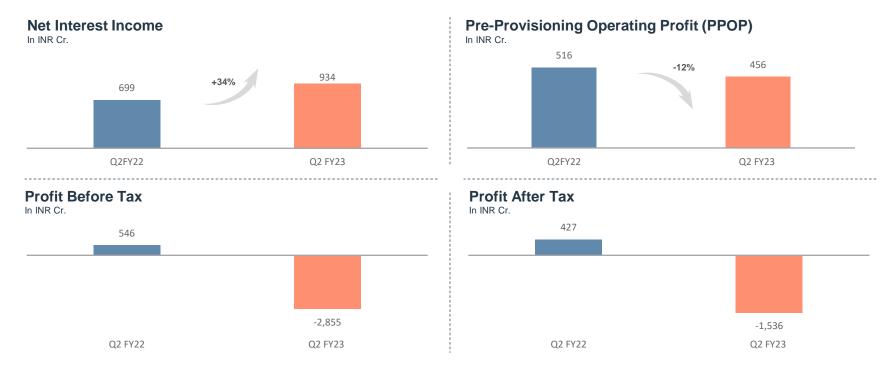


Notes: (1) ALM excluding Pharma Business and Shriram Investments. Based on static ALM for wholesale and behavioral ALM for the retail portfolio (2) Cumulative GAP (%) = Net flows (i.e. cumulative inflows – cumulative outflows) as a % of cumulative outflows.



# **Key Financial Metrics**

#### **Key Income Statement Metrics**





### **Profit and Loss Statement**

(in INR crores)

PEL Consolidated	Q2 FY23	Q2 FY22	Y-o-Y Growth%	Q1 FY23	Q-o-Q Growth%	H1 FY23	H1 FY22	Y-o-Y Growth%
Operating Income	1,947	1,613	21%	2,130	-9%	4,077	3,207	27%
Less - Interest Expense	1,013	914	11%	1,051	-4%	2,064	1,857	11%
Net Interest Income	934	699	34%	1,079	-13%	2,013	1,350	<b>49</b> %
Other Income	63	27	132%	23	177%	86	50	72%
Total Income, net of interest expenses	997	726	37%	1,101	<b>-9</b> %	2,099	1,400	50%
Less - Operating expenses	541	209	158%	442	23%	983	419	135%
Pre provision Operating Profit (PPOP)	456	516	-12%	660	-31%	1,116	981	14%
Less: Loan Loss Provisions & FV loss/(Gain)	3,311	(29)		122		3,433	(105)	
Profit Before Tax	(2,855)	546	-623%	538	-631%	(2,317)	1,086	-313%
Current & Deferred tax	(694)	98	-805%	145	577%	(548)	232	-336%
Profit After Tax (Before Associate Income)	(2,161)	447	-583%	392	-651%	(1,769)	854	-307%
Associate Income	172	100	72%	149	15%	321	251	28%
PAT before exceptional	(1,989)	547	-463%	542	-467%	(1,447)	1,105	-231%
Exceptional (Expense)/ Gain	452	(153)		<b>7,614</b> <sup>1</sup>		8,066	(153)	
PAT after exceptional	(1,536)	395	-489%	8,155	-119%	6,619	952	595%
Profit from Discontinuing Operation	-	32		-		-	8	
Reported Net Profit/(Loss) after Tax	(1,536)	427	-460%	8,155	-119%	6,619	960	589%



Notes: (1) Exceptional gain of INR 7614 Cr in Q1FY23 pertaining to a demerger adjustment; explained in detail in slide no 54 in the appendix Gain on mutual fund investments is clubbed under operating income 57

#### **Balance Sheet and Key Ratios**

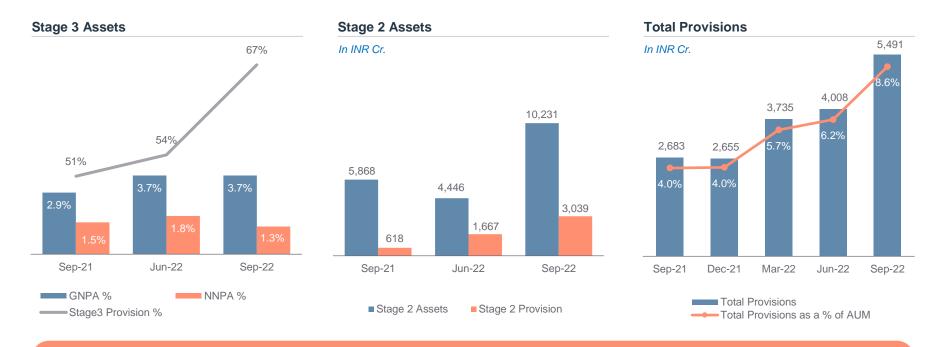
Consolidated Balance Sheet		
Particulars	Sep'22 (Unaudited)	
Assets		
Cash & Liquid Investments	6,984	
Loans	46,481	
Investments	20,584	
Other Assets	6,341	
	80,389	
Liabilities		
Net worth	27,472	
Borrowings	47,320	
Other Liability	5,597	
	80,389	

#### **Key Ratios**

Ratios	Q2FY23	H1FY23
Yield % <sup>1</sup>	10.9%	11.4%
Cost of Borrowing %	8.8%	8.7%
NIM % <sup>1</sup>	4.6%	5.1%
Cost to Income %	55.3%	47.3%
Gross Debt to Equity <sup>2</sup>	2.4	2.4
Net Debt to Equity <sup>2</sup>	2.0	2.0



#### Asset Quality and Conservative Provisioning Policy



Largely completing asset recognition cycle



#### **Asset Classification: Total Assets**

Total Assets (INR Cr.)	Sep-2022	Jun-2022	Sep-2021
Stage-1	48,134	54,438	59,167
Stage-2	10,231	4,446	5,868
Stage-3	2,210	2,362	1,950
Sub-total	60,575	61,247	66,985
POCI	3,204	3,344	
Total	63,780	64,590	66,985

Total Provisions (INR Cr.)	Sep-2022	Jun-2022	Sep-2021
Stage-1	978	1,059	1,064
Stage-2	3,039	1,667	618
Stage-3	1,475	1,282	1,001
Total	5,491	4,008	2,683

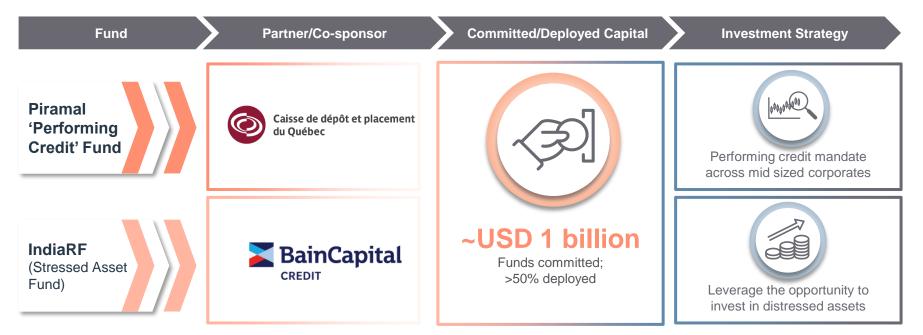
Asset Quality Ratios (%)	Sep-2022	Jun-2022	Sep-2021
GNPA Ratio (% of total AUM in Stage-3)	3.7%	3.7%	2.9%
NNPA Ratio	1.3%	1.8%	1.5%
Total Provisions as a % of Total AUM	8.6%	6.2%	4.0%
Total Provision as a % of GNPAs	248%	170%	138%
Provision Coverage Ratio – Stage 1	2.0%	2.0%	1.8%
Provision Coverage Ratio – Stage 2	30%	37%	11%
Provision Coverage Ratio - Stage 3	67%	54%	51%





# Non-Lending Business Brief Overview

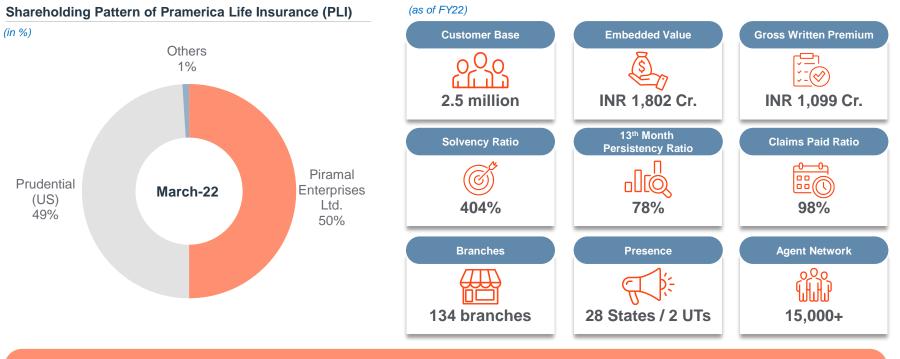
#### Alternatives: Fund Management with Marquee Investors; ~USD 1 bn of Committed Funds



Return on sponsor commitments as well as income (in the form of both fee and carry) are likely to further improve, as we scale up existing funds and expand the product suite



### Life Insurance: JV with Prudential International Insurance Holdings



Strong foundation in place for next phase of growth





#### **Pioneer in ESG Endeavors**

ESG Highlights in 2021-22	<ul> <li>Digital Centre of Excellence, for in-house technology and analytics – supporting innovation in key issues like customer data privacy &amp; security</li> </ul>	113 Mn	40% Corporate
	<ul> <li>Technology-led multi-product retail lending platform, part of our 'Phygital' approach</li> <li>Financial Literacy training for micro finance customers</li> <li>CSR activities led by Piramal Foundation</li> </ul>	Lives touched	roles filled by women
Ranked 12 <sup>th</sup> with an A+ Rating in "BW Businessworld India's Most Sustainable Companies" (April 2022)	<ul> <li>Affordable housing product, serving 'Bharat' customers</li> <li>Independent Enterprise Risk Management (ERM) system, Independent Board including women director and Risk and Audit Committee</li> <li>Whistle-blower mechanisms and POSH Policies in place for effective in-house governance</li> </ul>	2.7 Mn People impacted by COVID-19 relief	112 Aspirational districts across India

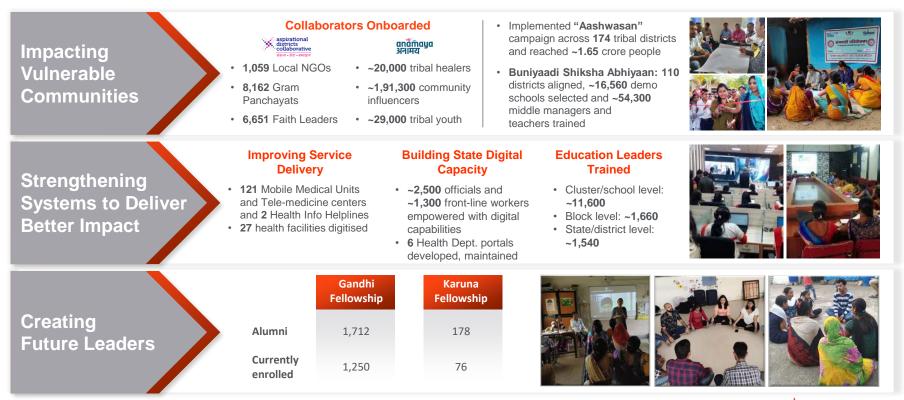
#### Sustainability is embedded in our core value system. We have embarked on a journey to be a leader in Sustainable Finance

#### We are working with a leading Big4 consulting firm to support us on this journey





#### Piramal Foundation's Initiatives Touched Lives of 100+ Million Indians in Last 15 Years Across 27 States





### Piramal Foundation: Domain Expertise, Implementation Capability, and Partnerships With Government to Contribute Towards India's Equitable & Inclusive Growth



Strong partnerships with international and national organizations, Governments and academia to amplify its impact



#### **Board of Directors**



Ajay Piramal Chairman, Piramal Group



Nandini Piramal Non-Executive Director



Kunal Bahl Independent Director



Puneet Dalmia Independent Director



Gautam Doshi Independent Director



#### Dr. Swati A. Piramal

Vice Chairperson, Piramal Group



#### S. Ramodarai Independent Director





#### Shikha Sharma

**Suhail Nathani** 

Independent Director

Non-Executive, Non-Independent Director



## Anita George

Independent Director



**Anand Piramal** 

Executive Director, Piramal Group



Vijay Shah Non-Executive Director



Anjali Bansal Independent Director



Rajiv Mehrishi Independent Director





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# Appendix

### **Q2FY23: Key Highlights**

Completed the demerger of Piramal Pharma. Reporting first quarterly results for PEL as a listed NBFC

Retail Lending: Successfully completed one year of DHFL acquisition

12% YoY growth in loan book

Retail lending grew to 43% of loan book now, from 12% pre-merger

8x YoY growth in retail disbursements

Wholesale Lending: AUM reduced by 13% in last 12 months

INR 5,888 Cr of assets moved from stage 1 to stage 2, largely completing asset recognition cycle

Well provided for stage 2 and stage 3 loans

Strong balance sheet with equity of INR 27,472 Cr available for organic as well as inorganic growth

Capital Adequacy Ratio of 23% & Net Debt to Equity ratio at 2x for lending business

Cash and cash equivalents of INR 6,984 Cr

Additional pockets of value embedded in the balance sheet



#### **Demerger Accounting**

- As part of the pharma demerger process, we conducted the fair valuation of the PPL undertaking on 1<sup>st</sup> April 2022
  - Book value of Pharma business (excluding minority interest) in PEL worth INR 5,368 Cr was fair valued to INR 12,982 Cr
  - The difference between the Fair Value amount and the Book Value amount of INR 7,614 Cr It was accounted through the P&L in Q1FY23 with corresponding increase in net asset value of Pharma business
- Further, in August 2022 on receipt of the NCLT order approving the demerger, the business was again re-valued in line with Ind AS 10 requirements
  - In this process, additional INR 760 Cr was further accounted as gain in the P&L in Q2 FY23 which too was accounted through the P&L in Q2FY23 with corresponding increase in net asset value of Pharma business
- As on NCLT approval date, August 12, 2022 the Pharma business equity was INR 13,742 Cr represented by equivalent net assets
- On demerger of Pharma business the net assets of INR 13,742 Cr got transferred to Piramal Pharma Limited and equivalent debit was accounted in Retained Earnings
- In addition, exceptional reorganisation costs of INR 308 Cr (net of taxes) was also incurred, comprising prepayments on borrowings, PEL's share of stamp duty cost etc

The net gain in P&L on account of fair valuation is net worth neutral



For Investors:

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